## CAMUNDA

# Orchestrate.

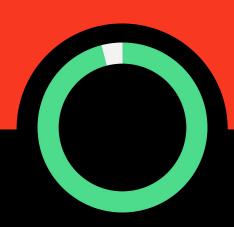
Automate. Transform.



Jakob Freund, CEO Camunda

96% of decision makers agree:

**Process Automation** is the key to Digital Transformation.<sup>1</sup>



But it's also the challenge.

> Most organizations have more than five endpoints needed for automation:<sup>2</sup>



Work







**Business** Rules

Micro **Services** 







API

IoT

(legacy + homegrown)

Question: Which of the following components are included as part of a typical process automation implementation within your organization?



A tech startup's situation



Your company's situation



Most organizations have more than five endpoints needed for automation.

Business and IT teams struggle to communicate and collaborate.

Digital transformation leads to a growing need for scalability and resilience.

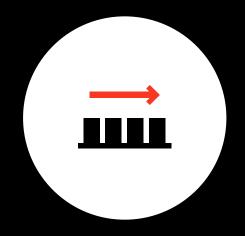






### **Aspiration**

Amazon-levels of automation where processes run seamlessly



Reality

Dealing with a complex mix of systems is a harsh reality

Increasing the rate of automation for benefits claims by more than 65% and reducing average claim processing time by over 33%.

Camunda enables organizations to orchestrate processes across people, systems, and devices to continuously overcome complexity and increase efficiency.

Reducing the time to quote from 48 minutes to 2 minutes.



Orchestrating hundreds of RPA bots to provide high-quality customer service and achieve true digital transformation.





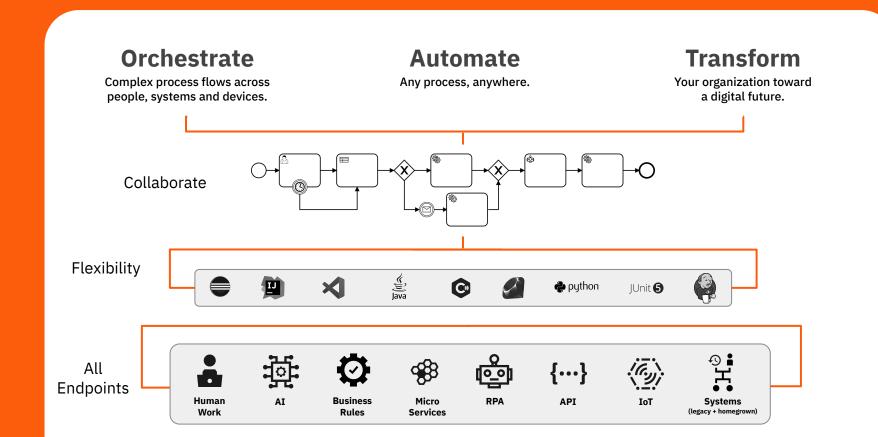








### **Camunda - The Universal Process Orchestrator**



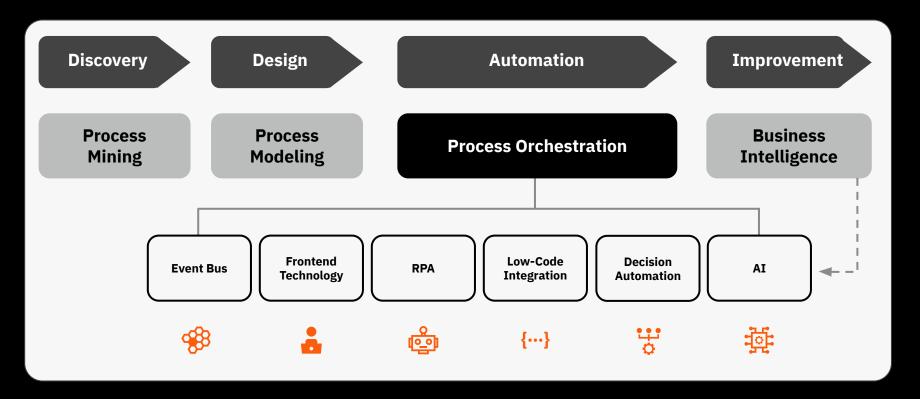
According to a Gartner® report, "Process orchestration is critical both to manage end-to-end customer journeys and to provide consistency of experience to the human workforce."

Gartner, Emerging Tech Impact Radar: Hyperautomation, 28 March 2023

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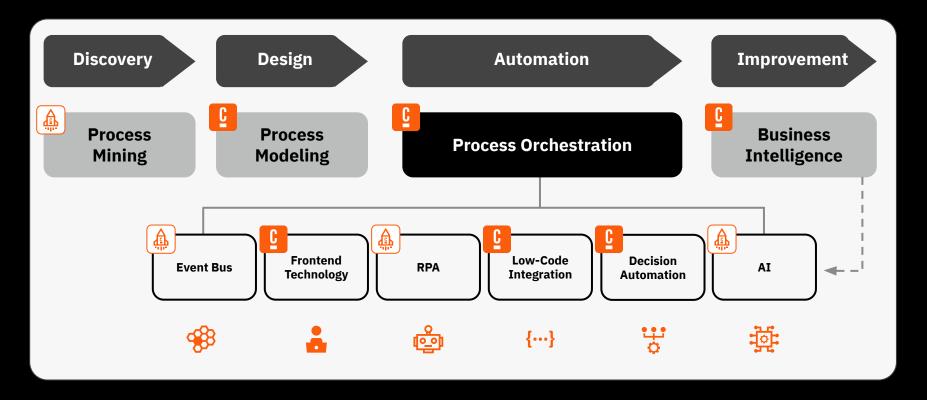
### C

## **Hyperautomation Tech Stack**



### C

## Covered by Camunda 🛭 or Partners 🚇



### Camunda Platform: The Universal Process Orchestrator



### Design

Developers & business users collaborate to design & deploy processes with Camunda.

Modeler

Model & deploy business process diagrams with BPMN & DMN.

Available via web and desktop app.

## •••

#### Connectors

**• • • •** 

Out-of-the-box integrations to easily communicate with popular enterprise applications & protocols.



#### **Integration Framework**

Build & provision your own connectors to any system including home-grown & legacy applications.

#### Forms

Drag & drop creation of forms that power workflows that require human interaction.

### **Automate**

Enterprise-grade automation platform. Built for today's business complexity, loved by developers.

#### POWERED BY ZEEBE



#### **Workflow Engine**

Next-generation, cloud-native BPMN workflow engine that unlocks unparalleled speed, scale & resilience.



#### **Decision Engine**

Automate decisions in end-to-end business processes via DMN.

### **~**

#### **Tasklist**

Assign and execute tasks that require human interaction via easy-to-use Forms or via your own apps with the Tasklist API.



#### Operate

Real time visibility to monitor, analyze and resolve problems with any process instance.

### **Improve**

Teams have the insights to fix the highest ROI problems for their business processes.



#### **Optimize**

Get the insights you need to understand and continuously improve your business processes.



## Thank you!

