



Agentic Orchestration Across Industries [2]



Business Value Across Industries

Siloed automation gains have historically been capped at around 3–5%. Agentic orchestration making organizations rethink their AI strategy to maximize the potential benefits.

Total Customer Experience



Banking:
€200M
revenue impact through
AI-empowered omnichannel
approach



Telecom:
25%
reduction in call transfers with
AI-assisted customer service



Insurance:
24%
improved customer satisfaction
through AI-powered risk assessment



Retail:
35%
increased sales through
personalized recommendations

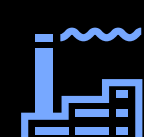


Healthcare:
30%
reduction in unnecessary procedures
with AI diagnostics

“By 2027, AI leaders expect to achieve 60% more value via revenue growth than other firms.”

— Boston Consulting Group

Employee Productivity



Manufacturing:
20%
reduced maintenance costs with
AI-driven predictive maintenance



Logistics:
15%
reduced operational costs through
AI optimization



Public Sector:
20%
reduced maintenance costs with
AI-driven predictive maintenance



Banking:
360K
hours saved annually through AI
contract analysis



Healthcare:
25%
reduced cycle time in clinical research



Energy:
20%
reduced exploration costs through
AI-powered analytics



Cross-Industry:
40%
reduction in time to integrate new
AI capabilities



Financial Services:
45%
faster development with reusable
process components



Technology:
15%
improved system uptime with
AI monitoring

“Only 4% of organizations have developed AI capabilities across functions to consistently generate significant value.”

— Boston Consulting Group

Sources:

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About Camunda

Camunda enables organizations to orchestrate and automate processes across people, systems, and devices to continuously overcome complexity, increase efficiency, and fully operationalize AI. Built for business and IT, Camunda’s leading orchestration and automation platform executes any process at the required speed and scale to remain competitive without compromising security, governance, or innovation. Over 700 companies across all industries, including Atlassian, ING, and Vodafone, trust Camunda with the design, orchestration, automation, and improvement of their business-critical processes to accelerate digital transformation.

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