Process Observability and Incident resolution with Operate

CAMUNDA COMMUNITY SUMMIT 2023

A little bit about me

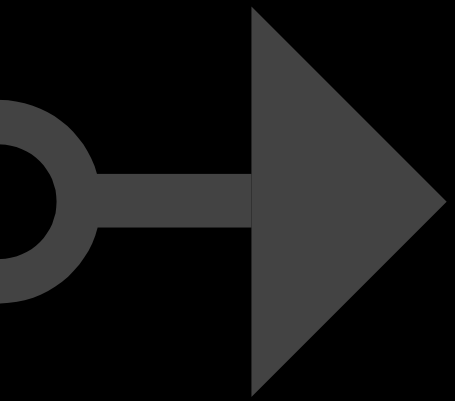
Senior Sales Engineer

Camunda

- Originally from Mexico City
- Sales engineer at Camunda North America
- Over 15 years of experience in process/decision automation
- Passion for helping customers on their automation journeys
- Madly in love with Camunda

Me before having kids

Agenda



- Camunda Platform 8 quick overview
- Introduction to Operate
- Demo
- Q&A

Camunda Platform: The Universal Process Orchestrator

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Design

Developers & business users collaborate to design & deploy processes with Camunda.

Modeler

Model & deploy business process diagrams with BPMN & DMN.

Available via web and desktop app.

Connectors

Out-of-the-box integrations to easily communicate with popular enterprise applications & protocols.

Integration Framework

Build & provision your own connectors to any system including home-grown & legacy applications.

Forms

Drag & drop creation of forms that power workflows that require human interaction.

Automate

Enterprise-grade automation platform. Built for today's business complexity, loved by developers.

POWERED BY ZEEBE

Workflow Engine

Next-generation, cloud-native BPMN workflow engine that unlocks unparalleled speed, scale & resilience.

Decision Engine

Automate decisions in end-to-end business processes via DMN.

Tasklist

Assign and execute tasks that require human interaction via easy-to-use Forms or via your own apps with the Tasklist API.

Operate

Real time visibility to monitor, analyze and resolve problems with any process instance.

Improve

Teams have the insights to fix the highest ROI problems for their business processes.

Optimize

Get the insights you need to understand and continuously improve your business processes.

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Tasklist

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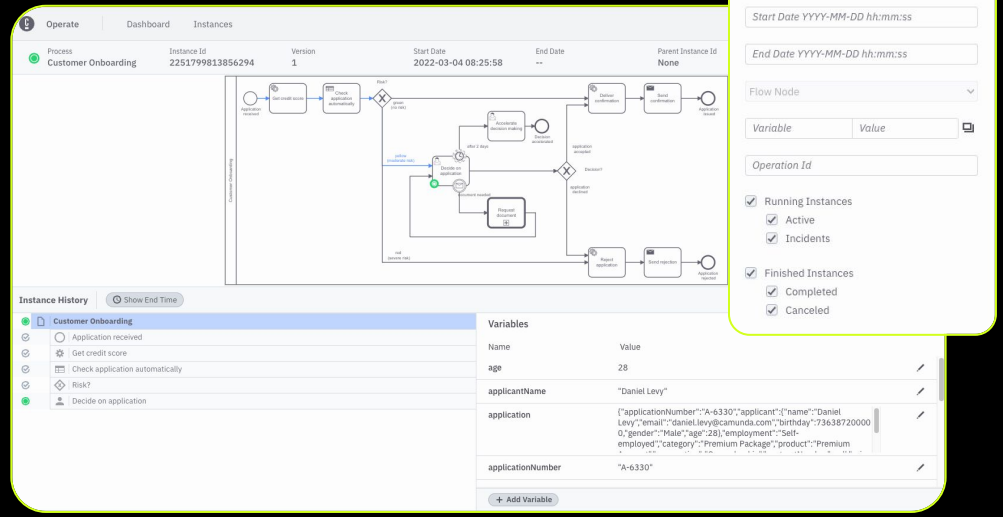
Operate

Real time visibility to monitor, analyze and resolve problems with any process instance.

Operate for visibility, insights and troubleshooting

- Dashboard UI designed for focus
- Filter everything, together
- Elasticsearch replaces relational DB
- Improved navigation
- Batch operations now easier



Demonstration

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Q&A

Key takeaways

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Operate is a real-time monitoring tool

- How many processes are in execution?
- Are there any incidents I need to look at?

Complete audit trail of process/decision executions

- At which step is my process now?
- Can I see sub-processes and decisions details from a parent process?

Incident identification and handling

- Where is the incident occurring? And What can I do to fix it?
- What are the details of the exception?

Take action on processes

- Can I modify a process instance?
- How can I delete completed instances?

Thank You

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